ENFORCEMENT MANAGEMENT

Enforcement Management Solution

The IPS Enforcement Management Solution handles all stages of citation administration from ticket issuance to collections using real-time technology and dedicated customer service resources. Born in the cloud without the growth limitations of older legacy enforcement technologies, the IPS Solution is highly flexible with powerful features to meet all your needs today, with scalability to evolve with your operations over time.
The fully integrated enforcement ecosystem includes a secure citation management back-office and public portal, plus flexible mobile enforcement device options.

COMPONENTS

Enforcement Management System (EMS): The central hub for end-to-end enforcement management: issuance, adjudication, notices, payments, DMV, LPR, booting/towing, collections and more

Public Citation Management Portal: A secure website that allows the public to review their citations, pay, contest and obtain additional support

Mobile Enforcement System (MES): Support for current iOS, Android and Windows mobile devices; new 1 and 2-piece devices also available — all connect seamlessly to EMS for rapid processing

Additional Compliance Solutions: Fully integrated options for Permitting, Code Enforcement and Event Management

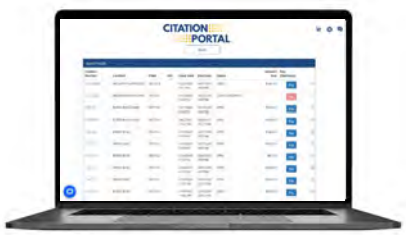
ENFORCEMENT MANAGEMENT SYSTEM (EMS)

The EMS is a real-time, web-based enforcement back-office application that gives officers access to case information including both high-level and detailed citation summaries, photos, notices and letters, adjudications, and voids. The EMS is fully integrated with the entire IPS Smart Parking Ecosystem.

- Cross-compatible interface across all operating systems and devices
- Advanced smart search capabilities
- Adjudication and disposition management
- Personalized dashboards, robust reporting, and unlimited custom reports
- Payment, payment plan and refund processing
- Notice and letter processing
- Point-of-Sale Module: receipt printing and check endorsement support
- DMV and NLETS integration

PUBLIC CITATION MANAGEMENT PORTAL

Within the online portal, customers can review their citation status, pay or contest their citation, review fine amounts and late fees, apply for payment plans and obtain additional support.



- Real-time access to citation status and transaction history
- PCI-compliant; all major credit cards accepted
- Cross-compatible interface supports all browsers and devices
- Customizable interface and branding
- Comprehensive FAQ and customer service options
- Convenient Live Chat support

MOBILE ENFORCEMENT SYSTEM (MES)

The IPS Solution supports your current mobile enforcement devices that issue citations from a smartphone, tablet, or other mobile device. The Mobile Enforcement System (MES) operates on Apple iOS, Android, or Windows-based platforms. New Mobile Enforcement Devices can also be purchased in 1 or 2-piece options.

- Real-time syncing to secure EMS for rapid processing
- Ticketing and collection
- High-resolution color photos, e-chalking, and heat maps
- Scofflaw and customized notifications
- Customizable user dashboard
- Automatic software updates
- Type-ahead field input

For more information on the IPS Fully Integrated Smart Parking Ecosystem, please contact us.
Schedule a Q&A: **877.630.6638 | ipsgroup.com**

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